



## Code Red Quick Reference Guide

**What is Code Red:** Code Red is notification system Madison County uses to better notify citizens in emergency or crisis situations.

**Signing Up for Notifications:** Area or County wide notifications will go to landlines in the defined area. Should a user wish to receive notification by way of mobile phone, text, email or multiple telephones they will have to sign up for this service. The user can also sign up for multiple locations as Code Red is a location based notification system.

- Visit <https://www.madisonco.virginia.gov/e911/page/code-red-citizens-alerting-system> to sign up.

**How and when will I be notified:** Code Red can be launched by two methods.

- The first is severe weather that Code Red will send out automatically when severe weather warnings are issued for your area. The user must sign up for this at our website.
- The second method is notification from the Madison County Director of Emergency Communications. This notification can be area specific or can be county wide. This notification will send information to landlines in the County as well as texts messaging and emails when users have signed up at the link above.

**Code Red Mobile Alert Application:** The APP will allow users to receive the alerts when they are located in alerted areas. The application will only work when the user is connected to WIFI or when mobile data is present which presents a problem in some areas of the County. The application can be downloaded at your APP Store (Apple or Google) and will work anywhere Code Red is used including other jurisdictions.

**Questions or Concerns:** Please call or email me at 540-948-5144 or [bgordon@madisonco.virginia.gov](mailto:bgordon@madisonco.virginia.gov).