

Points of Contact for Private Well/Septic Funding Assistance

When handling calls for funding assistance for a private well, refer the call to the following contacts and web sites. Allow each agency to make its own determination. DO NOT try to predetermine eligibility.

Agency	Assists	Point of Contact	Notes
USDA Rural Development	Rural Locations Low Income Elderly	Perry Hickman Single Family Housing Program Director Phone: (804) 287-1600 Fax: (855) 616-1655 perry.hickman@va.usda.gov 1606 Santa Rosa Road, Suite 238 Richmond, VA 23229-5014	https://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants
Virginia Department of Housing and Community Development (DHCD)	Low Income Health and Safety Hazards	Joanne Peerman Indoor Plumbing Rehabilitation Program Phone: (804) 371-7071 joanne.peerman@dhcd.virginia.gov Jennifer Bissett Essential Home and Accessibility Repair Program (EHARP) Phone: (804) 371-7000 jennifer.bissett@dhcd.virginia.gov	https://www.dhcd.virginia.gov/iph https://www.dhcd.virginia.gov/eharp
Southeast Rural Community Assistance Project, Inc. (SERCAP)	Low Income Rural Locations	Ellen Smith esmith@sercap.org Indoor Plumbing and Rehabilitation Program Angela Whitfield awhitfield@sercap.org Individual Household Well & Septic Loan Program Phone: (540) 345-1184	https://sercap.org/about/who-we-serve/programs-and-services-homeowners SERCAP is a sub-recipient of DHCD funds

Water Well Trust	Low Income Rural Locations	info@waterwelltrust.org (833)539-8200	https://www.waterwelltrust.org/
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